

Client Experience & Engagement

- [Professional Conduct](#)
- [Engagement Tone](#)
- [Marketing Presence](#)
- [Media & Reviews](#)

Professional Conduct

- Arrive ≥ 1 hr before event.
- Seek out organizer immediately; confirm schedule & restrooms.
- Maintain clean, organized, and friendly setup.

Engagement Tone

- Professional + fun + energetic.
- Music audible but talk-friendly.
- Crew smiling, approachable, and prepared.

Marketing Presence

- Branded tent, tablecloth, feather flag, and tabletop signage.
- Display payment QR codes and game instructions.

Media & Reviews

- Capture photo/video (add-on or free promo clip).
- Encourage QR reviews and social tags.
- Follow up within 48 hrs for testimonial.